



SECO NEWS

WYNN'S WIRE

SECO Energy's 2024 Annual Meeting

DEAR MEMBERS,

Thank you to all who tuned in to our 2024 Annual Meeting and participated in your cooperative's governance process! If you were unable to tune in live, watch the Annual Meeting video on SECOEnergy.com to see the list of 101 prize winners. The video is also available on YouTube and Facebook.

17,209 members voted on Annual Meeting business. Both the revisions to SECO Energy's Bylaws pertaining to District Meetings and Trustee qualifications and the 2023 Annual Meeting Minutes were approved by the membership.

During the meeting, Board of Trustees President Gerald Anderson and I provided an update on SECO Energy's successful 2023, specifically celebrating our 85th anniversary as an electric cooperative. This significant milestone represents decades of service, innovation, and community involvement that originated from a collective effort of rural households in 1938. Our journey has brought electricity to over 240,000 members and employment opportunities to Central Florida making 2023 a truly remarkable achievement.

In response to growth and the evolving energy landscape, SECO Energy introduced a new Strategy Map at the start of 2023. Our Mission steadfastly remains committed to providing reliable and innovative energy services and our Vision is to lead the industry in member satisfaction and engagement while becoming the preferred employer in our region. This strategic approach enables the Cooperative to focus on our core business, navigate industry changes and rising costs, operate more efficiently, enhance member engagement, and overcome labor and supply chain shortages.

In 2022, the SECO Energy Board of Trustees approved a multi-million-dollar investment in advanced metering infrastructure (AMI) with plans to implement the technology across our service area. AMI is one of the most innovative services investments we can provide that will reach practically every member.

Reducing labor and contractor costs, identifying service anomalies, and almost instantaneous power outage detection make AMI a win for members and the Cooperative.

AMI allows us to connect and engage directly with you through the system's ability to provide real insight into your home's energy use. This technology is the first step for SECO to open the door to new ideas and innovations. Distributed Energy Resource Management Systems, or DERMS, will pave the way for a more resilient and sustainable energy infrastructure. Soon, you will be able to enroll your smart devices, such as your thermostat, water heater, Wi-Fi-connected whole home generator, batteries, and electric vehicle, to connect with our DERMS provider.

We plan to incentivize members who take advantage of this newer technology that will help us consume less energy when demand is high. Watch for an announcement of the program launch in an upcoming edition of *SECO News*.

Best regards,

CURTIS WYNN
CHIEF EXECUTIVE OFFICER



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ANNUAL MEETING TRIVIA

If you missed this year's Annual Meeting or didn't win a prize, don't worry - there's a second chance to win. Simply head over to www.Facebook.com/SECOEnergy and play 2024 Annual Meeting trivia.

HERE ARE THE TEN PRIZES UP FOR GRABS:

- Two (2) \$250 SECO Energy bill credits
- Three (3) \$100 Amazon gift cards
- Five (5) \$50 SECO Energy bill credits

HOW DO YOU PLAY? On SECO Energy's 2024 Annual Meeting trivia Facebook post, answer these five questions in the comments section:

1. What anniversary milestone did SECO Energy commemorate in 2023?
2. What was SECO Energy's 2023 ACSI score?
3. How many Trustee Districts make up the SECO Energy Board?
4. What was the total number of members served by SECO Energy by the end of 2023?
5. What does AMI stand for?

NEED SOME HELP FINDING THE ANSWERS? No problem! Visit SECOEnergy.com > Your Co-op > Annual Member Meeting and watch the recorded virtual meeting. You can submit your answers by mail to SECO Energy, P.O. Box 301, Sumterville, FL 33585, or play online. Make sure to submit your answers before June 14th. Winners will be notified by June 21st. **GOOD LUCK!**

Annual Meeting Prize Winners

All members who voted on 2024 Annual Meeting business were eligible to win 1 of 101 prizes. To check and see if you're one of the lucky winners, head over to SECOEnergy.com > Your Co-Op > Annual Member Meeting.

In case you missed out on the live feed of the Annual Meeting, you can watch the video posted on our website and YouTube channel. Don't miss the chance to catch up on the latest updates and to find out if you're among the fortunate prize recipients!

WINNING ACCOUNT NUMBERS!

Are the last six digits of your account number below? Email customerservice@secoenergy.com if your number appears. Winners receive a \$25 gift card.

959102
113200

227602
736102

250014
458104

TREE LINE USA

SECO Energy has been named a 2024 Tree Line USA Utility by the Arbor Day Foundation for 17 years in a row. Tree Line USA recognizes public and private utilities that help to preserve and enhance America's urban forests. Nationally, Tree Line USA fosters the coexistence of reliable and safely delivered electricity with communities that maintain healthy trees.

To earn the Tree Line USA designation, SECO Energy meets five program standards: quality tree care, providing yearly worker training in best tree care practices, sponsoring a tree planting and education program, maintaining a tree-based energy conservation program, and participating in an Arbor Day celebration. Celebrate Arbor Day on Friday, April 26, by planting a tree. Be sure to call 811 before you dig and plant the tree away from overhead power lines.



INVEST IN **SURGE MITIGATOR™** FOR A CHANCE TO WIN A GENERATOR

SECO's Surge MitiGator™ protection program takes the bite out of damaging spikes and surges, and you can too! Enroll in the Surge MitiGator™ program by June 30, 2024, for a chance to win one of three portable generators. Members in a current lease or have a previously purchased Surge MitiGator™ are automatically entered to win.

Scan the QR code or go to SECOEnergy.com > Energy Solutions > Surge MitiGator™ and complete the web form to get started. We'll pick a winner in April, May, and June.

The Surge MitiGator™ program provides a meter-based arrestor that acts as the first line of defense to block electrical disturbances from entering through the electric line before they damage appliances and lead to financial loss. Surges are often caused by lightning, vehicle accidents involving SECO Energy's infrastructure, small animals, fallen trees, and other unforeseeable events.

Lease the Surge MitiGator™ for a monthly fee* of only \$5.95 or purchase the protection for \$349. Both options include a 15-year manufacturer warranty.

SECO Energy recommends installing point-of-use devices to provide additional protection for sensitive appliances inside the home. These can be purchased at most major home improvement stores.



**SCAN
QR**

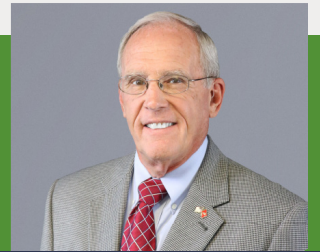
Surge MitiGator™

*Plus tax and applicable installation fees.

A Message from

PRESIDENT ANDERSON

NATIONAL SAFE DIGGING MONTH (811)



District 3 Trustee

April is National Safe Digging Month, which serves as an important reminder to always know what lies beneath before breaking ground on any outside projects requiring digging.

It's alarming to note that every year, millions of dollars in property damage, personal injury, and even fatalities occur due to accidental digging into buried utility lines. Whether you're planning to install a fence, plant a tree, or embark on a construction project, it's crucial to take proactive steps to know what's below to avoid potential hazards underground before digging.

HERE'S HOW THE PROCESS WORKS:

- 1. Plan Your Project.** Gather specific information about your digging project, such as street address, type of project, and timeline.
- 2. Call 811 or Submit a Request Online at Sunshine811.com.** It's free and easy. You'll receive a ticket number and a list of public utility companies that will be notified of your intent to dig.
- 3. Wait Two Full Business Days.** Affected public utilities will be notified of your intent to dig and will dispatch someone to the approximate location of these underground facilities on your property.
- 4. Confirm Utility Responses and Marks.** Before breaking ground, confirm that all utilities have responded to your request and marked the appropriate locations.
- 5. Dig Carefully.** If digging within 24 inches from the outer edge of each marked facility can't be avoided, consider moving your project location.

Ensuring your safety and the integrity of SECO Energy's infrastructure remains the utmost priority. By following these steps and calling 811 before digging, you not only safeguard yourself but our entire community.

Let's use this month as an opportunity to reaffirm our commitment to prioritizing safety and ensuring that every digging project is approached with caution and foresight. Together, we can prevent accidents, protect infrastructure, and promote a safer environment for all.



BOARD MEETING DATES

The Board of Trustees will meet on **Monday, April 29, 2024**, at 2:30 p.m. in the Corporate Offices at 330 South US HWY 301 in Sumterville.

A Trustees' meeting will also be held on **Monday, May 20, 2024**.

Report an Outage:
stormcenter.secoenergy.com

24/7 Job Hotline:
secoenergyjobs.com

